

Dear colleague,

As an organisation or an individual who has an interest in LPT we need your help to ensure that the culture of our trust (the way we do things) supports high quality care. We aspire to live our values of compassion, respect, trust and integrity in everything that we do. Having great relationships that reflect this with our partners is an important aspect of this, so that together we can deliver our best for patients and service.

This [film](#) captures the way we live our values in our everyday interactions.



At the heart of our approach is 'collective leadership' – everybody supporting each other and feeling ready and able to help improve our services to benefit patients. This includes everyone, including our partners in external organisations whatever your position or role, our volunteers and our members.

We are therefore asking for your views on our specific behaviours linked to collective leadership to deliver high quality, continuously improving, safe and compassionate care so that we can understand what is working well and where more focus is

needed. This is part of a wider culture improvement programme we are doing that is also engaging our staff and patients. As a key partner of LPT we would very much appreciate your help along our improvement journey.

It won't take you long to complete - there are 10 questions on behaviours one per page and then a few questions about you. We will use your response to inform action plans to enable an improved collective leadership culture and help us work better with you and other organisations. **Closing date for completion is 17 July 2019**

Please complete the survey now at: <http://bit.ly/LPTpartners>

This survey was created as part of a programme on culture led by NHS Improvement, the Care Quality Commission and The King's Fund. They will hold the data in accordance with the Data Protection Act 1998 and with the principles of the NHS Confidentiality Code of Practice. Results of the multiple choice questions will only be shared with our trust in summary format and to help preserve anonymity they will not provide feedback to our trust on any group from which there are 5 or fewer responses.

Thank you